










PAWSitive LEADERSHIP

YOUR POWER LIES IN WHAT YOU CONTROL.

IN MY CONTROL

-  My attitude, no matter the situation
-  My response to conflict or criticism
-  My effort and energy level
-  My tone and words when I speak
-  My kindness and respect toward others
-  My level of professionalism
-  My willingness to learn and improve
-  My work ethic and follow-through
-  My focus on the mission, not the drama
-  My ability to set mini-goals and celebrate progress
-  My ability to motivate through example
-  My calmness in the face of chaos
-  My ability to adapt and find a solution
-  My daily habits and routines

OUT OF MY CONTROL

-  Other people's moods or decisions
-  Company-wide policy changes
-  Customer behavior or complaints
-  Gossip, rumors, or negativity
-  A teammate's lack of effort
-  Last-minute callouts or shift changes
-  Technology issues
-  The economy, weather, or external pressure
-  How fast someone learns or grows
-  Past mistakes--mine or others'

THE TAKEAWAY:

LEADERS DON'T WASTE ENERGY ON WHAT THEY CAN'T CONTROL. THEY DOUBLE DOWN ON WHAT THEY CAN—BECAUSE THAT'S HOW YOU BUILD MOMENTUM. KEEP MORALE HIGH. AND HELP A TEAM OVERCOME ANY CHALLENGE.

